

Terms & Conditions and Booking Policy

Teaching

New clients:

All new clients will be assessed in their first lesson. They must complete a rider registration and code of conduct form on booking their first lesson. (All information received shall remain private and confidential).

Clothing Standards:

Hard Hats (to current BHS requirements) and suitable footwear must be worn. Body protectors are advised for jumping and mandatory for cross country.

Weather:

Please expect to ride in most conditions and appropriate clothing should be worn.

Payments

Payment methods:

I accept payment by cash or bank transfer (BACS). Unfortunately I am not able to accept payment by credit card.

Payment terms:

Strictly 7 days from date of invoice.

Late payment:

A late payment fee of £25 or 10% on invoices over £400 will apply if payment is not provided on the day or within the invoice due date.

Cancellation policy:

Please note that 48 hours' notice is required for any cancellations, otherwise a cancellation charge will apply. For under 48 hours' notice 100% of the fee is payable. Teaching clients

who have lessons cancelled due to adverse weather conditions will have their lessons rescheduled without incurring a cancellation fee.